

*West Cramerton Baptist Church*  
*P.O. Box 368*  
*Cramerton, NC 28032*

March 12, 2010

Cool Solutions Group  
4411 Bellwood Lane  
Charlotte, NC 28270

Dear Tim,

I would like to thank you for all you did for West Cramerton Baptist Church. The building committee's mission was to work with our builder to provide the church with a functional and structurally strong building that will be an asset to our community for many years.

You and your team were extremely helpful during our time of concern and frustration. I commend you for stepping into the ongoing project. Your full evaluation of the blue prints revealed issues with the building project that the building committee needed to address. You were there at any time to answer questions and to give professional advice to ensure our church received what was promised by the builders. You were also willing to meet with our committee and the builders while working out issues. Your perspective and building experience assured the building committee that all issues were evaluated fairly.

Our committee is thankful that Cool Solutions Group provides a service of such great value to our church and other churches. While we may not have fully benefitted from all your services, we know others who involve your company in the planning and entire building project will be well pleased with the outcome.

Sincerely,



Pam Thomas  
Building Committee Chair